

City of Round Rock Driving Privileges and Use of City Vehicles Policy

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Revision Da	te	12/01/2022
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I. <u>SCOPE</u>

This policy establishes the guidelines for driving standards, vehicle safety and proper use of city vehicles and equipment. This policy applies to all City employees, applicants and volunteers who may drive a City owned or leased vehicle for commuting to and from the workplace, traveling out of town and daily usage.

II. POLICY

Applicants/employees applying for a position which will involve driving a City vehicle must meet the safe driving record standards required for all city drivers.

III. **DEFINITIONS**

- 1. <u>Authorized employees</u> employees designated by their Department Director to use a City vehicle to, from and while at the workplace.
- 2. <u>Clearinghouse</u> The clearinghouse established by the United States Department of Transportation under the Federal Motor Carriers Safety Act.
- 3. <u>Extra-Territorial Jurisdiction (ETJ)</u> area adjacent to the city limits of Round Rock as designated by Chapter 42 of the Local Government Code.
- 4. <u>On-Call</u> employees who intermittently but not daily, are required to take a vehicle home to respond to a Department recognized emergency.

- 5. <u>Vehicle</u> any motor vehicle, which requires a state issued license to operate and used on a public roadway.
- 6. <u>Work assignments</u> specific work assignments approved by the Department Director where an assigned City vehicle may be used to commute to and from the workplace.
- 7. <u>Workplace</u> City Department or work location to which an employee is assigned and/or is working.

IV. DRIVING PRIVILEGE STANDARDS

A. <u>Eligibility</u>

To be eligible for the privilege of operating a City vehicle, volunteers, temporary employees and City employees shall:

- have a valid, current State of Texas driving license, appropriate for the type of vehicle to be operated, an occupational license is not acceptable to operate City vehicles;
- be 18 years of age or older; and
- be mentally and physically able to drive safely.
- B. <u>Moving violations</u>
 - City employees shall not have been convicted of more than:
 - o two (2) moving violations within the preceding 12 months; or
 - three (3) moving violations within the previous 24 months; or
 - o four (4) moving violations within the previous 36 months.

Moving violations includes those violations that occur during non- working hours.

- C. At-fault accidents, or a contributing factor or condition to an accident at work
 - City employees shall not have been at fault in more than two (2) traffic accidents within the previous 36 months.
 - Only accidents at work where the damages are reasonably expected to exceed \$1,000 will be counted under this provision.
 - Whether the employee is deemed to be "at fault" shall be determined by the Risk Manager and the employee's supervisor.
 - The employee will be notified of an at fault determination by the employee's supervisor and/or the City's Risk Manager or designee.
- D. <u>Combination Accidents or Moving Violations</u>
 - City employees shall not have a combination of three (3) or more moving violation convictions and at-fault accidents within the previous 36 months;

or

• been convicted of, or placed on deferred adjudication, probation, community supervision, community service, or pre-trial diversion for driving while intoxicated (DWI), or driving under the influence (DUI), or any other offense related to use of alcohol or drugs while driving within the previous five (5) years.

Tickets that are dismissed because a defensive driving class was taken are not considered in calculating driving violations.

- E. <u>Duty to Report</u> Employees must immediately report to their supervisor any information/event that potentially affects that employee's ability to comply with this policy. This duty to report information/events applies to both on and off duty tickets and/or incidents.
- G <u>Supervisor Reporting</u>- Supervisors must report any information/event that potentially affects the employee's ability to comply with this policy to their Director and to Risk Management.
- H. <u>Penalties</u> An employee may be subject to disciplinary action, up to and including termination for violations of this policy. Applicants not meeting this policy may be found unqualified for the position.
- I. <u>Periodic Review</u> By applying for or continuing employment in a position that may involve driving a City vehicle, a person thereby consents to periodic checks of his or her driving record and eligibility record with all applicable state and federal data basis at the discretion of the employer
- J. <u>Notification to Risk Management</u> All employees that may, in the determination of their department director, operate a motor vehicle two (2) or more times a week shall provide their supervisor with a copy of their driver's license. This includes a copy of any new, modified or renewed license issued during employment. The supervisor will forward a copy of the driver's license to the risk management department.
- K <u>Training</u>- All newly hired employees, except public safety employees, meeting the requirements of paragraph J and all employees involved in an "at fault" accident will be required to attend the City's defensive driving course within thirty (30) days of the accident. The employee's supervisor may request a single a single extension of not more than thirty (30) days to comply with this training from the Risk Manager or designee.

V. <u>USE OF CITY VEHICLES AND EQUIPMENT STANDARDS</u>

City vehicles shall be used for city-business only. An employee shall not use a City vehicle for personal errands, trips, or other work unrelated to City employment. Authorized employees must exercise discretion and good judgment when stopping for personal business while commuting to and from the workplace and during lunch hours. Employees should refrain from using City vehicles for the sole purpose of obtaining meals.

It is not a violation of this policy to make a brief stop for personal business (such as the cleaners, bank, store, etc.), if the stop is on a reasonably direct route to or from the employee's home and place of employment or between work sites. With appropriate prior written authorization from the Department Director, use of City vehicles to transport family members to and from school or work is allowed only if the school/work destination is within a reasonably acceptable distance, travel direction and route to and from work. When approved, family members will need to sign a release of liability if riding in a City vehicle.

A. DRIVER EXPECTATIONS:

- 1. Drivers are responsible to make certain that the City vehicle has a current insurance card in the vehicle. If your vehicle does not have a City provided insurance card, then immediately contact Vehicle Maintenance.
- 2. Drivers/Operators are responsible for daily pre-trip and post-trip inspections (checking fluids, lights, etc.). For CDL vehicles and heavy-duty equipment, a pre/post trip inspection checklist from Vehicle Maintenance will be used. Drivers/Operators are responsible for cleanliness of vehicles and equipment. Drivers who are uncertain as to how to conduct a proper pre/post trip inspection of any vehicles or equipment shall contact the vehicle maintenance division for proper instruction.
- 3. Except as provided below, alcohol or liquor containers shall not be carried in any city vehicle. The foregoing does not apply to: (1) Grounds maintenance vehicles carrying waste, but the containers must never be in the cab; (2) Law enforcement engaged in an authorized investigation requiring the transportation of alcohol or liquor; and (3) City employees transporting alcoholic beverages in the normal course and scope of their employment.
- 4. Driver/Operators are prohibited from using all tobacco products, including smokeless tobacco and electronic cigarettes, in City vehicles or while operating City equipment.
- 5. Use of toll roads prohibited unless approved by Department Director in advance.
- 6. Any deviation from the expected route to work must be reported, evaluated, and authorized by the Department Director. All written authorization must be forwarded to the Fleet Manager.
- 7. Employees shall not drive a City vehicle to any bar, nightclub, dance hall, etc., except as necessary in the normal course and scope of their employment.
- 8. Employees shall not operate City vehicles in a reckless manner nor should employees ride in the bucket of a loader, the back of a dump truck, on a trailer,

or on heavy equipment. Seatbelts shall always be worn when operating a City vehicle or City equipment that is equipped with a seatbelt, i.e., forklift, excavator, backhoe, riding lawnmower, etc. Exceptions to this policy are police officers who are in pursuit or approaching a scene where removal of seatbelts is warranted and those provided by the Texas Transportation Code, Section 545.413.

- 9. Employees shall not drive or operate any City vehicle or equipment that they are not certified or qualified to operate.
- 10. With the exception of emergency response vehicles, employees shall make certain that unattended vehicles are always locked. Vehicle and/or heavy equipment keys are to always remain with the employee while on duty.
- 11. City vehicles and equipment are not to be taken out of the State of Texas without written approval from Department Director and Risk Management.
- 12. Drivers should pullover and/or wait until the vehicle is safely and lawfully stopped before initiating or responding to any voice or electronic communication. Though highly discouraged, employees may use a department provided hands free or blue tooth device while operating a vehicle. The use of all hand-held phones and portable communication devices are strictly prohibited during vehicle operation. Police and Fire are exempt from this provision to the extent allowed by their department policies.

B. DRIVER SAFETY EXPECTATIONS:

- 1. Except as provided below, when stopped on any roadway or on the shoulder of a roadway, the driver of a city vehicle shall activate warning/safety/emergency lights. The foregoing does not apply to: (1) vehicles lawfully parked at the curb or street side; and (2) a police vehicle when, in the officer's judgment, the use of such lights would alert a suspect to the officer's presence or approach.
- 2. In the event of an accident while operating a City vehicle, the employee must:
 - Not leave the scene of the accident or move the vehicle until the police or supervisor instructs the employee to do so unless the danger of remaining in place is high.
 - Immediately activate warning/safety lights if the vehicle is so equipped.
 - Immediately call 911, if anyone appears to be injured or complains of pain.
 - Immediately contact his/her supervisor requesting his/her presence at the accident scene.
 - Contact Risk Management if the accident involves any bodily injury to the other driver or anyone else involved in the accident.

- Not admit responsibility for the accident but should describe what happened to the police and to Risk Management.
- 3. The employee involved in the accident may be required to submit to alcohol/drug testing as outlined in the City's Alcohol and Drug Testing Policy.
- 4. If a vehicle or piece of equipment has been involved in an accident or incident the unit shall be taken directly to fleet maintenance for inspection and repairs, if needed. An incident report shall be completed and submitted within one business day to HR and fleet maintenance. Fleet maintenance will not release the unit until the incident report is received.

VI. <u>TAKE HOME VEHICLES</u>

Personnel who are authorized to take City vehicles home must live within the City limits or the ETJ. For special events such as training classes, employees living outside the ETJ may take a vehicle home after review by and with permission from their department director and after notifying the fleet maintenance manager. Employees that are intermittently on-call may take a vehicle home with the written permission of their department director. Employees that are on-call may not use the vehicle for personal purposes.

The IRS has determined that allowing an employee to take a vehicle home is a monetary benefit derived from work. Employees taking a vehicle home are required to complete the Monthly Vehicle Usage Report and Quarterly Vehicle Usage Report. These reports must be submitted to Human Resources no later the fifth day after the end of the reporting period. The benefit received will be calculated by the City and reported to the IRS as income.

VII. POLICE OFFICERS ONLY

Use of take-home department vehicles by sworn personnel is in accordance with the City of Round Rock police policy on using take-home vehicles. In addition, sworn department members shall carry, at a minimum, an authorized handgun and have their issued body armor immediately available while operating a city vehicle, regardless of whether they are on-duty.

Sworn personnel who are issued a take-home vehicle will not take the vehicle home if they live outside a twelve (12) mile radius from the police headquarters building at 2710 N. Mays Street, Round Rock . Employees who reside outside the twelve (12) mile radius will park their issued vehicles in the north lot of the Police Department when not on duty.

EXCEPTIONS:

1. Sworn personnel who:

a. Were employed as a Department member on May 1, 2014; and

b. Resided no more than 30 miles away in geodesic distance ("as the crow flies") from the police headquarters building at 2701 N. Mays Street, Round Rock, on May 1, 2014 shall be exempt from this policy.

- 2. If employees grandfathered under provision No. 1 move more than 30 miles away from the police headquarters building, then they lose this policy exemption.
- 3. Sworn personnel hired after May 1, 2014, must live within the twelve (12) mile radius in order to take a vehicle home.

VIII. FIRE DEPARTMENT EMPLOYEES ONLY

Except as provided below, Fire personnel who are issued a vehicle shall not take the vehicle home if they live outside the City's ETJ.

Personnel identified by Fire Department Executive staff and approved by the Fire Chief who, by the nature of their assignments, have a specific departmental need to take their vehicles home may take their assigned vehicles outside of the ETJ during the times that the identified departmental need is present.

IX. <u>FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION</u> <u>CLEARINGHOUSE</u>

All employees holding a commercial driver's license (CDL), and that operate or may operate a commercial vehicle while employed by the City, are required to be registered with the Clearinghouse and to complete the General Consent Form authorizing the City to determine driver eligibility. (See Appendix A)

Any newly hired employee or current employee acquiring a CDL after starting employment shall:

- o Immediately notify his supervisor that he is a CDL holder
- Provide a copy of his CDL to his supervisor
- Register with the Clearinghouse
- Sign a general consent, provided by the City, authorizing the City to verify driver eligibility with the clearinghouse
- Provide a copy of the general consent to his supervisor

Supervisors are required to ensure that all current employees, newly hired employees, and employees that receive their CDL after their original date of hire complete the following:

- Register with the Clearinghouse
- Sign a general consent form provided by the City authorizing the City to determine driver eligibility
- Provide a copy of the signed consent and CDL to Risk Management.

Supervisors will not allow an employee to operate a commercial vehicle until notice is received by the Risk Manager or designee that the employee is eligible.



FUEL CARD PROCEDURES

The City of Round Rock has selected to use the Wright Express fuel card to provide the City's fuel. Following is the procedures for appropriate use of this program. Violation of these procedures may result in corrective disciplinary actions being taken against an employee up to and including termination.

A. <u>Procedures</u>

The fuel card is for the purchase of <u>fuel only</u> for the vehicles and equipment that are owned by the City of Round Rock. Each person authorized to use the fuel card program will be issued a card that will work with all City owned vehicles and equipment. Each person will be required to verify that the purchase matches the receipt before leaving the fueling station. This card is not to be shared with or loaned to another person. Using the fuel card to make personal purchases is considered misappropriation of City funds, which may constitute a criminal offense. If necessary, proper authorities will be notified for disposition.

B. Fueling

When purchasing fuel, you will swipe your card and will be prompted to enter the asset number and mileage of hours of the equipment before the pump will activate. Correct entry of asset numbers, mileage and/or hours is required or the pump will not activate.

Fuel should be purchased at lower priced self-service pumps. The first option is the School Bus facility at 911 Luther Peterson. The amount of fuel purchased will be limited to the size of the fuel tank. Each transaction must be for the asset number entered.

Fuel cards may not be used to purchase fuel for non-city owned vehicles or equipment. The purchase of personal items such as food, beverages, air fresheners, and car washes with a City fuel card as well as automotive products are strictly prohibited. Department will be responsible for unauthorized purchases made by their employees.

Fuel card users should be aware there are limits set by the City on the fuel use, such as number of transactions per day and gallons per transaction. The City has the authority to increase or decrease any of the Wright Express fuel card limits; however, the City does not have any control over the fuel distribution locations limits. If the tank capacity exceeds the single transaction limit imposed by a fuel distribution location, a second card swipe/transaction is permissible.

C. Lost or Stolen Cards

Lost or stolen cards will be promptly reported to the Department Designee and Vehicle Maintenance.

Employee failing to notify designee and Vehicle Maintenance of lost/stolen card may be responsible for the amount of fuel received with the lost/stolen card, separate and apart from disciplinary action.

If a card is lost, stolen or broken, there will be a fuel card available from Vehicle Maintenance Operation Manager for emergency or temporary use only. This card shall not be used to fuel any vehicle that is not in the program. To receive a new card, a Supervisor must complete and sign this form with the operator's name department and operator's signature.

Employee Signature:	Date:
Printed Name:	Dept #:
Supervisor/Director:	Signature:

Appendices A

Quarterly Vehicle Usage Report for Calender Year

Calender Year						
EMPLOYEE NAME	EMPLOYEE NUMBER	Jan	Feb	Mar	Total Days	Taxable Benefit (days time \$3)
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
Employee Signature & DateSubmitted:						
Department Approval:						
Human Resources Approval & Date:						

Quarterly Vehicle Usage Report for

Calender Year _____

	EMPLOYEE NUMBER	1	Мау	June	Total Days	Taxable Benefit (days time \$3)
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
Employee Signature & DateSubmitted:						

Department Approval:

Human Resources Approval & Date: _____

Appendices B

Quarterly Vehicle Usage Report for Calender Year ____

EMPLOYEE NAME	EMPLOYEE NUMBER	July	Aug	Sept	Total Days	Taxable Benefit (days time \$3)
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
Employee Signature & DateSubmitted: Department Approval: Human Resources Approval & Date:				• <u> </u>		

Quarterly Vehicle Usage Report for Calender Year _____

EMPLOYEE NAME	EMPLOYEE NUMBER	Oct	Nov	Dec	Total Days	Taxable Benefit (days time \$3)
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	
					0	

Employee Signature & DateSubmitted: _____ Department Approval: _____

Human Resources Approval & Date: _____

Appendices B

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CITY OF ROUND ROCK MONTHLY VEHICLE USAGE REPORT

2021

(MONTH)

(EMPLOYEE NAME)

(LICENSE #)

(DEPARTMENT / DIVISION)

DATE OF VEHICLE OPERATIO	N DATE OF VEHICLE OPERATION
1	17
2	18
3	19
4	20
5	21
6	22
7	23
8	24
9	25
10	26
11	27
12	28
13	29
14	30
15	31
16	

TOTAL # OF DAYS THE VEHICLE IS USED FOR COMMUTING TO AND FROM WORK

Employee's Signature

ON CALL YES

Supervisor's Signature

Human Resources Verification

H THIS REPORT MUST BE COMPLETED MONTHLY BY ALL EMPLOYEES AUTHORIZED TO USE THE CITY VEHICLE FOR PERSONAL USE, INCLUDING COMMUTING TO AND FROM WORK.

The Value of Commuting to and from work under Federal Tax code is \$3.00 per day. This value is treated as income subject to Federal withholding and Social Security tax. (see "Section 8" of the City of Round Rock Vehicle Usage Program)



General Consent for Limited Queries of The Federal Motor Carrier Safety Administration (FMCSA) Drug and Alcohol Clearinghouse

I, _______, hereby provide consent to The City of Round Rock, Texas, its agents, employees, and contractors (collectively the "City"), to conduct a limited query of the FMCSA Commercial Driver's License Drug and Alcohol Clearinghouse (Clearinghouse) to determine whether drug or alcohol violation information about me exists in the Clearinghouse. I understand this consent is limited in scope to the duration of my employment and shall cease upon my termination, resignation and/or retirement. The City may run as many queries as it deems appropriate during my employment without gathering any new consent(s).

I understand that if the limited query conducted by the City indicates that drug or alcohol violation information exists in the Clearinghouse, FMCSA will not disclose that information without first obtaining specific consent from me.

I further understand that if I refuse to provide consent for the City to conduct a limited query of the Clearinghouse, the City must prohibit me from performing safety sensitive functions including driving a commercial motor vehicle, as required by FMCSA's drug and alcohol regulations. Further, this consent is a term and condition of employment. Failing to accurately complete this consent may lead to disciplinary action up to and including termination of employment.

Employee Name (print)

Employee Signature

Date

Driver's license Number

Department

Federal Motor Carrier Safety Administration

CLEARINGHOUSE

REGISTRATION: CDL DRIVERS

You must complete the registration process before you can respond to employer consent requests or access your driver record in the FMCSA Commercial Driver's License Drug and Alcohol Clearinghouse. The instructions below are for a driver who holds either a commercial driver's license (CDL) or commercial learner's permit (CLP).

Create a Login.gov Account

Accessing the Clearinghouse requires the creation of an account with login.gov, a shared service that offers secure online access to participating government systems, including the Clearinghouse. If you do not have a login.gov account, or would like to create a new one, you will need to follow the steps below.

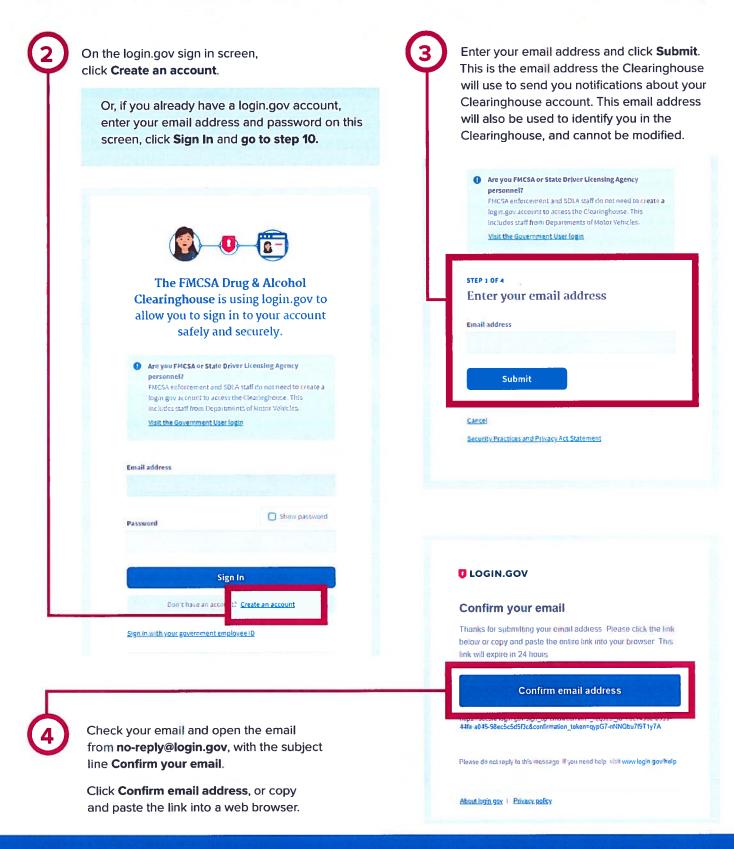
During the login.gov registration process, after 15 minutes of inactivity, the current page will clear whatever information is entered into data fields.

Visit https://clearinghouse.fmcsa.dot.gov/register and click Go to login.gov.



REGISTRATION: CDL DRIVERS





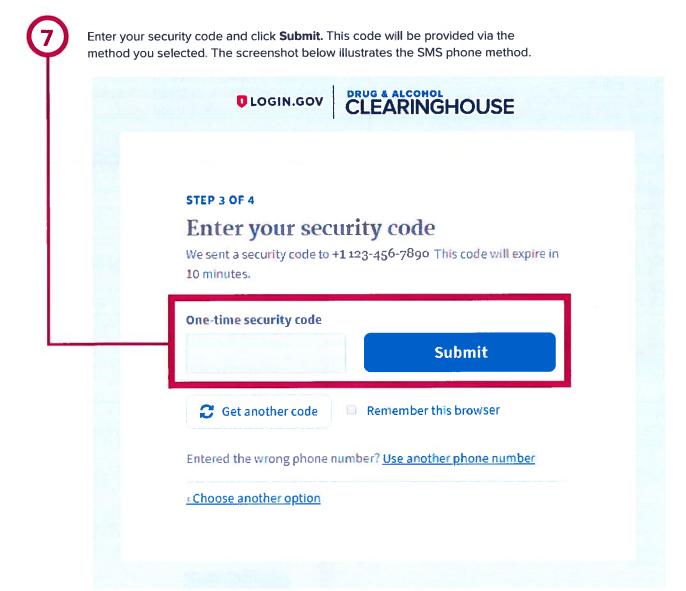
you need further assistance with your login gov registration, visit https://login.gov/contact. or other Clearinghouse questions, visit https://clearinghouse.fnicsa.dot.gov/contact.

REGISTRATION: CDL DRIVERS



circi		verification process to ensure the proper person is using those credentials. Follow the instructions for the method you select.
	CLEARINGHOUSE	
	You have confirmed your email address	
	STEP 2 OF 4 Create a strong password assword that set assword that set assword assword assword assword assword assword assword because	STEP 3 OF 4 First authentication method setup (1 of 2) Add a second by/or of security so only you can sign in to your account. You'll only use one authentication method to sign in, but we ask you to set up two. This makes sure you can still sign in if you lose access to one. Select an option to secure your account: O Phone Get your security code via text message (SMS) or phone call Set up an authentication application to get your security code without providing a phone number. O Security key Use a security key to secure your account.
		 Government employees Use your PIV/CAC card to secure your account I don't have any of the above You can use backup codes as your only authentication method, We'll give you 10 codes that you'll have to keep in a safe place.

CLEARINGHOUSE REGISTRATION: CDL DRIVERS



REGISTRATION: CDL DRIVERS



Once you have completed CLEARINGHOUSE ULOGIN.GOV setting up your first authentication method, you will be prompted to set up a second authentication method. You'll only use one authentication method to sign in, but you will need to set up two methods in You successfully set up Phone as case you lose access to one. your first authentication method. Repeat steps 6 and 7 to set up your second method. Next, you'll set up another method. Continue Cancel account creation You have created your ULOGIN.GOV CLEARINGHOUSE login.gov account. Click Continue to return to the Clearinghouse website and complete your Clearinghouse registration. You have created your account with login.gov You can now sign in to The FMCSA Drug & **Alcohol Clearinghouse** Continue This is the only information login gov will share with DOT: 🕑 Email address



Register for the Clearinghouse

Once you have a login.gov account, you can complete your registration in the Clearinghouse. Follow the steps below.

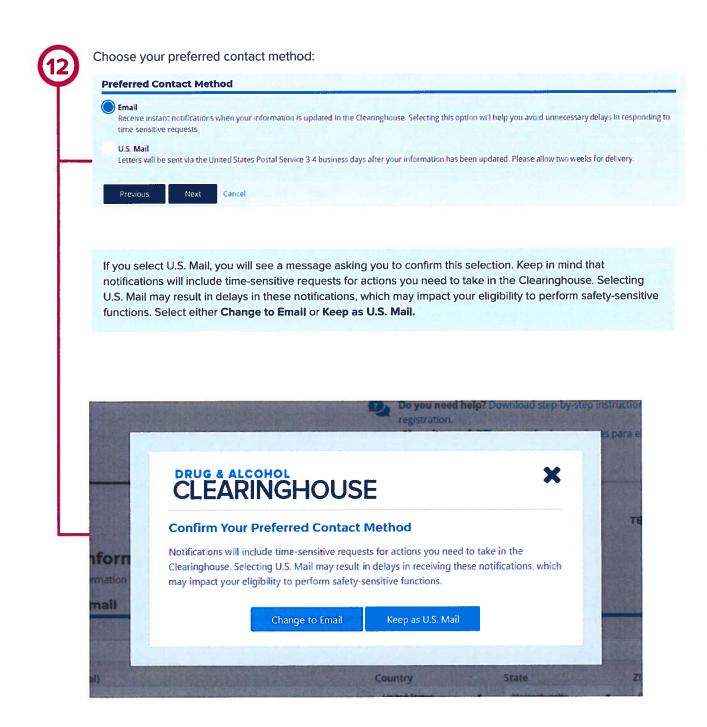
If you are a self-employed CDL driver, do not r and, when prompted, identify yourself as an o or herself as a CDL driver, typically a single-dr employers	wner-operator (that is,	an employer who emp	ployes himself
If you are unsure if you are covered by the Cle DOT Drug and Alcohol Testing Regulations?" a			ou covered by
Entered Matter Commer Safely Admission		Register	🎝 Login
		P FAQ	About Contact
Thank you! You are now logged into your login account. Follow the steps below to complete your Clearingho registration.	registration.	elp? Download step by step instruction of the structure o	
0	3	4	5
LOGIN GOV ROLE SELECTION	CONTACT INFORMATION	CDL 1	ERMS & CONDITION
Use the meru below to select the type of user account you will need in	the Clearinghouse	Medical Review Officer	Substance Abuse Professional (SAP)
To complete your Clearinghouse registration you will need: Your commercial driver's brense (CDL) information		re you a self-employed driver? you employ yourself as a CDL driver, e Clearinghouse as an employer. Whe dicate in your registration that you ar hat is, an employer that employs him user, typically a single-driver operatio	en acked, you should e an owner operator elf or herself as a CDL

11

Enter your contact information and click **Next.** All fields are required unless otherwise noted. Your email address will be pre-filled with your login.gov username and cannot be modified.

RUG & ALCOHOL				
CLEARINGHOU	SE			FAQ About Contact
•	•	registi ¿Nece	u need help? Download step- ration. sita ayuda? Descargue las ins ctores.	
LOGIN.GOV		CONTACT INFORMATION		5 TERMS & CONDITIONS
3. Contact Inform	nation			Service and the service of the servi
Enter your contact information b		less otherwise noted		
Name/Phone/Email		Address	(Physical)	Contract -
First Name		Street		City
Middle Name (Optional)		Country	State	ZIP Code
Last Name		Address	: (Mailing)	Same as Physical Address
Phone Number	Туре			
Alternate Phone Number (Optic	onal) Type			
Email Address (Login gov Usern	iame)			
user@company.com				
Preferred Contact Met	thod			

CLEARINGHOUSE REGISTRATION: CDL DRIVERS



Enter your **current** commercial driver's license (CDL) or commercial learner's permit (CLP) information. Click **Verify.** The Clearinghouse will verify this information against information in the Commercial Driver's License Information System (CDLIS).

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4. Commercia Enter your current comm Information System (CDLI First Name Sam Country	Al Driver's License In Mercial driver's license (CDL) Information	Iformation In below. This information will be verified again Last Name Ioner State		TERMS & CONDITIONS

Once your CDL information is verified, you will not be able to edit it. Click Next. as DRIT | Dur Fishes es | Areas of Fi d status Department of Franspor FMCSA E Register -) Login ideral Mator Camer Salaty Administration CLEARINGHOUSE 2 **(i)** 6 FAO About Contact Do you need help? Download step-by-step instructions for driver ¿Nocesita ayuda? Descargue las Instrucciones para el registro de nductores 5 4 LOGIN.GOV **ROLE SELECTION** CONTACT INFORMATION CDL **TERMS & CONDITIONS** Success We have verified your CDL information 4. Commercial Driver's License Information Enter your current commercial driver's license (CDL) Information below. This information will be verified against your information in the Commercial Driver's License Information System (CDLIS) (**First Name** Last Name 5am lones Country State **COL** Number Date of Birth 1977 1234567 Previous Nex

If the Clearinghouse cannot not verify your CDL information, you will be asked to check that you entered it correctly. Make any necessary corrections and click **Verify** again. You will have two chances to enter this information.

If your CDL information cannot be verified, you will need to contact your State Driver Licensing Agency to resolve any potential issues. You may continue with your Clearinghouse registration, but you will not be able to review your driver record or respond to employer consent requests until your CDL information has been verified. You can update this information under "My Profile" in your Dashboard, once your Clearinghouse registration is complete.

To continue and complete your registration, click Next.