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Resetting a Munis Password

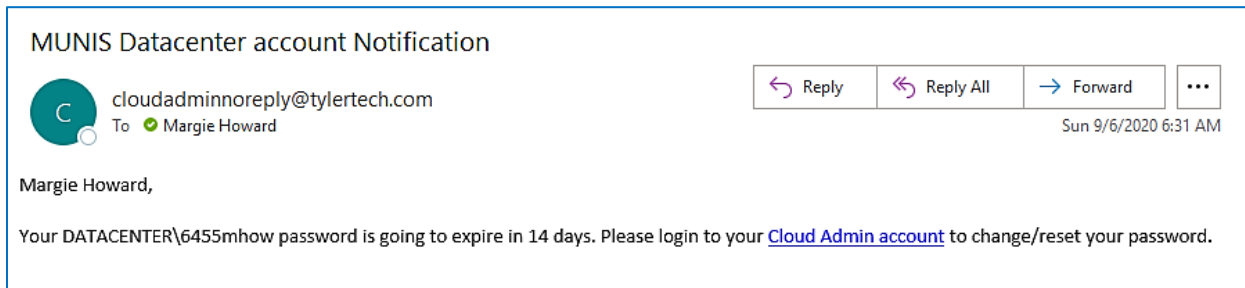
Introduction

The Munis User password is valid for 90 days. Resetting a password can be done two ways.

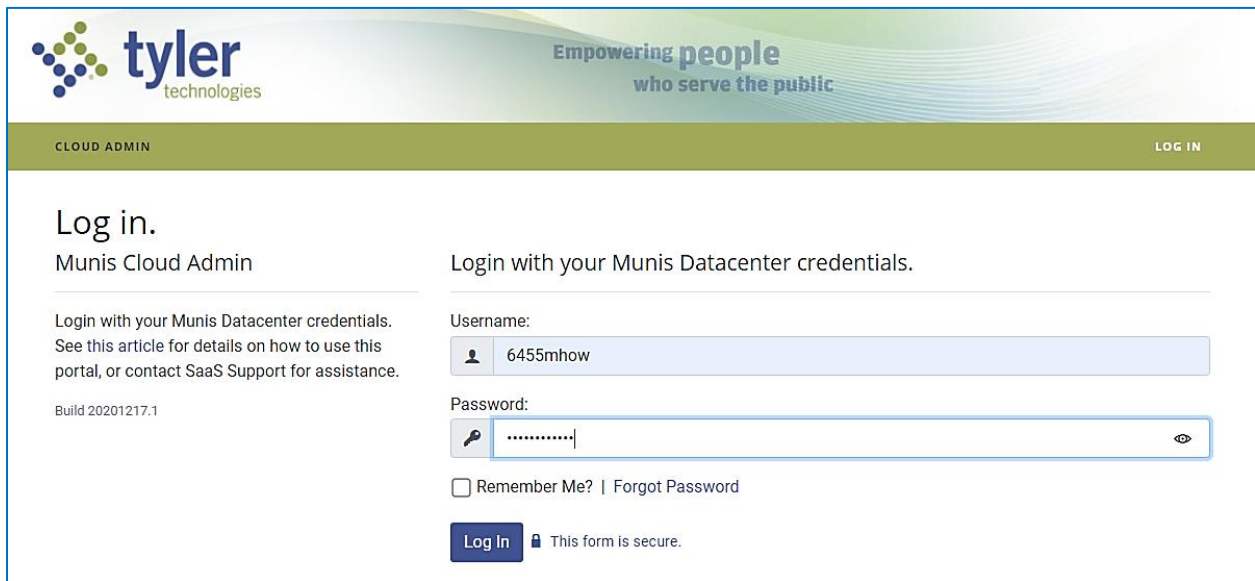
1. An email is sent to the Munis User 14 days and 7 days prior to expiration from cloudadminnoreply@tylertech.com.
2. The User can log in to the Munis SaaS Dashboard.

Changing Password from Email Notification

Click the Cloud Admin account link in the email from Munis Datacenter Account Notification.

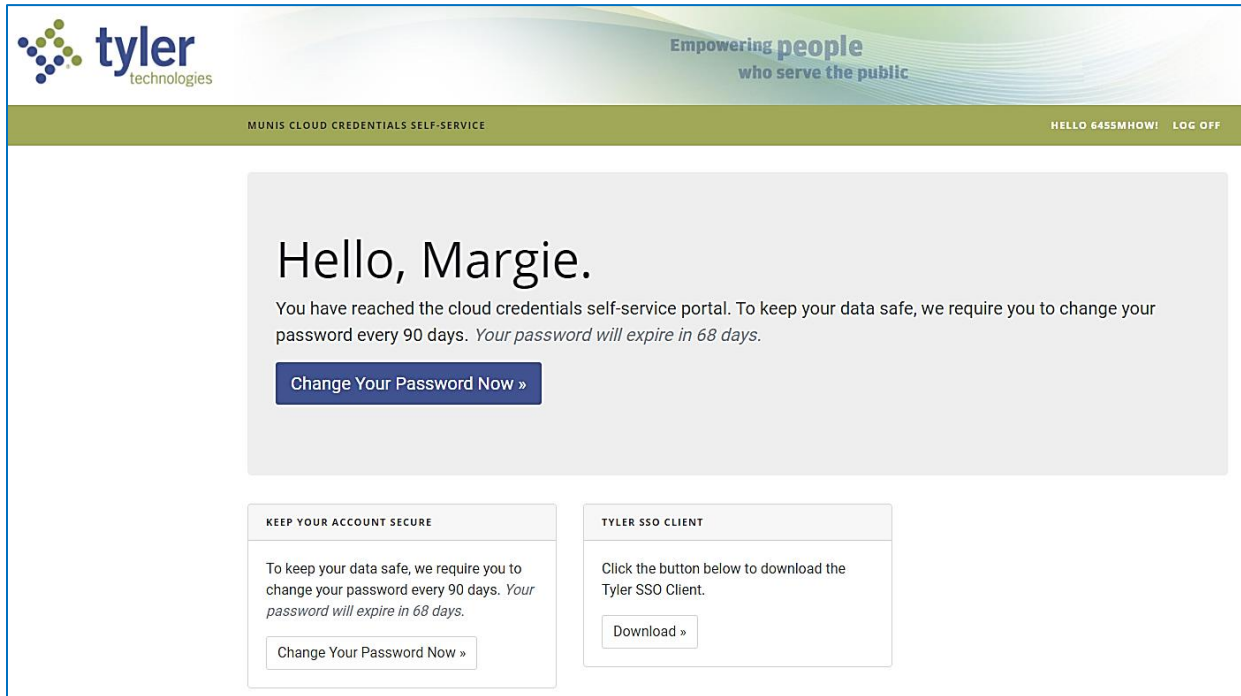


Login using your Munis ID and current password



Resetting a Munis Password

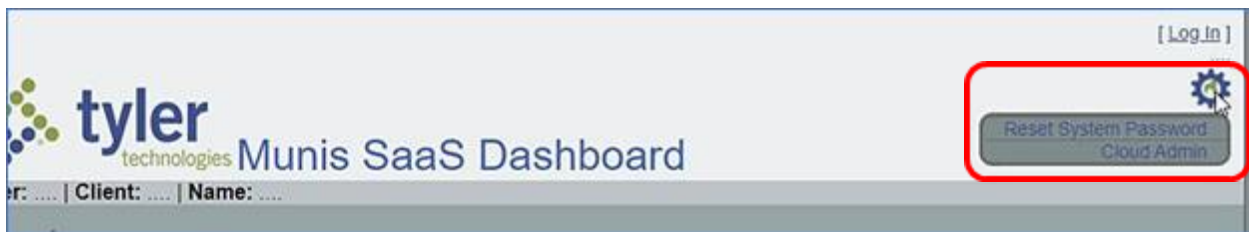
Click Change Your Password Now and follow the instructions.



Changing Password from Munis SaaS Dashboard

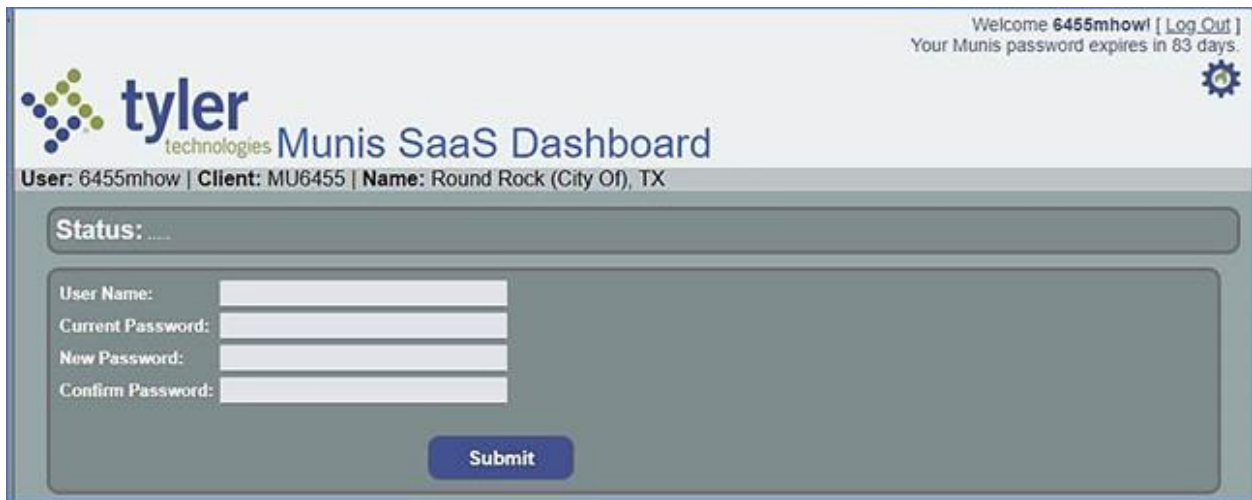
Use the link to open the Tyler/Munis SaaS Dashboard [Log In \(tylertech.com\)](https://tylertech.com)

Click the gear and select Reset System Password



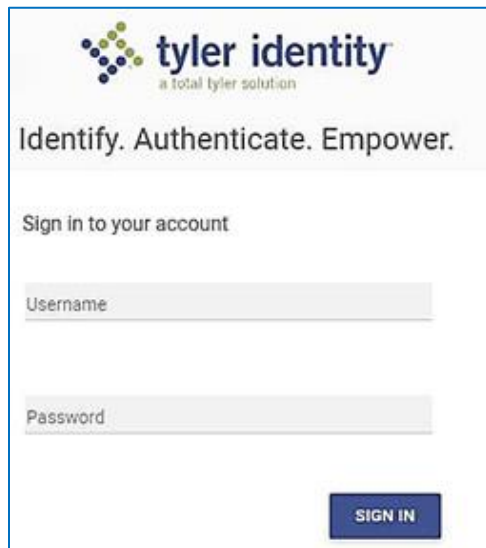
Resetting a Munis Password

Enter your 6455 Username, current Password, new Password, Confirm and click Submit



The screenshot shows the Tyler Technologies Munis SaaS Dashboard. At the top right, it says "Welcome 6455mhowf [Log Out]" and "Your Munis password expires in 83 days." The dashboard header includes the Tyler Technologies logo and the text "Munis SaaS Dashboard". Below the header, it displays user information: "User: 6455mhowf | Client: MU6455 | Name: Round Rock (City Of), TX". The main content area has a "Status:" field. Below that, there are four input fields labeled "User Name:", "Current Password:", "New Password:", and "Confirm Password:". A blue "Submit" button is located at the bottom center of the form area.

Enter your 6455 Username and your new password to the tyler identity sign in box.



The screenshot shows the Tyler Identity sign-in page. At the top, it features the Tyler Identity logo with the tagline "a total tyler solution". Below the logo, the text "Identify. Authenticate. Empower." is displayed. The main heading is "Sign in to your account". There are two input fields: "Username" and "Password". A blue "SIGN IN" button is positioned at the bottom right of the form.

Additional Issues

If you have additional issues with logging in to Munis, submit an IT Support ticket for assistance.