



Customer Service Week

Puzzling Pairs 1

Listening is one of the most important skills for service professionals. In this puzzle, changing the first letter in a word gives it a whole new meaning. This illustrates the need to listen carefully to every word, every letter, and even every non-verbal clue that a customer provides.

We've started you off by completing the first set of puzzling pairs.

1. Baby bear into Bath-time place CUB to TUB
2. Baked dessert into Garden tool to
3. Bird's home into Sleeveless sweater to
4. Bully's pleasure into Lamp's job to
5. Clock's sound into Puppy's slobber to
6. Dotted cubes into Small rodents to
7. Feline into Baseball stick to
8. Finger jewelry into Royalty to
9. Middle of your face into Flower to
10. Improved into Type of postal mail to
11. Pocketbook into Medical person to
12. Street into A cousin of a frog to
13. What you read into Curved metal hanger to
14. Try your hand at creating a new Puzzling Pairs challenge.
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